

October 2025 - October 2026

HANSEATIC — inspiration —

INCLUDED SERVICES, FARES, PRICE EXAMPLES, VACCINATION, IMMIGRATION AND VISA REQUIREMENTS



TECHNICAL DATA

BUILT	2019	
CATEGORY	5 stars*	
GROSS TONNAGE (GT)	15,650	
SHIPYARD	VARD Group AS, Norway	
LENGTH	138.7 m (455 ft)	
BEAM	22 m (72 ft)	
DRAUGHT	5.7 m (18.7 ft)	
TOTAL POWER	4x 2,800 kW	
SPEED	16 knots	
STABILISERS	yes	
HIGHEST ICE CLASS FOR F	PASSENGER SHIPS PC 6	
PASSENGER DECKS	7	
PASSENGER CAPACITY	max. 230; 199 for Antarctic cruises and circumnavigation of Svalbard	*:
CREW	approx. 175	
ON-BOARD LANGUAGES	German/English	

ZODIACS (motorised inflatable rubber boats)	17
TENDERS	2
HOSPITAL	yes
OUTSIDE CABINS/SUITES	120 in total
OUTSIDE CABINS	10
PANORAMIC CABINS**	9
FRENCH BALCONY CABINS	20
BALCONY CABINS	63
JUNIOR SUITES INCL. BALCONY	14
GRAND SUITES INCL. VERANDA	4

*According to Insight Guides 2024. **One with fully accessible layout and equipment; size approximately 36 m² (387 ft²).

JOIN US ON BOARD IN JUST A FEW CLICKS



WELCOME

We know how important it is to keep up to date with the latest information, availability and prices so that you can plan your dream cruise. That's why we want to show you the quickest way to book your next expedition cruise online. For all the latest information, availability and prices, simply enter the cruise number of your preferred cruise directly in the address bar of the browser window on our website: **www.hl-cruises.com/CRUISENUMBER**. This simple step gives you access to all the important details and allows you to manage your travel plans effortlessly. Look forward to unforgettable moments.

IT'S EASY TO FIND THE CRUISE NUMBER









BOOKING MODULES

Would you like to discover the dream destinations of our world with the HANSEATIC inspiration? Our booking modules make it easy for you to put together a cruise that meets your individual wishes.

1

TIME OF YEAR AND TRAVEL REGION

The first step is to decide when you would like to travel and which region you would like to explore with us.

-
2

YOUR CRUISE

Now select your personal dream cruise. Each of our cruises has an individual cruise number. The four digits of this number are made up of the year and a consecutive numbering system. You will find this number on the cruise pages of the catalogue and on the Internet.



EARLY BOOKING DISCOUNT

If you book your cruise in good time, you can look forward to an attractive discount. Further details can be found in the tables with the price examples from page 14 onwards as well as online on the relevant cruise page.



CABIN/SUITE

How would you like to live on board the HANSEATIC inspiration? Choose your preferred home at sea from our six different cabin/suite types.



FARE

Next choose the fare that best suits your personal travel plans. Please refer to the table on page 7 to find out which services are included in each fare.

6

NUMBER OF PEOPLE

Now specify how many people you are travelling with and whether there are any children or young people among them.



ARRIVAL AND DEPARTURE PACKAGES

Depending on the respective cruise, you have two options when planning your arrival and departure: book the convenient arrival and departure package from Hapag-Lloyd Cruises (from/to German, Austrian or Swiss airports), or organise your arrival and departure individually. Depending on the respective cruise, charter flights are included in the cruise-only price (the Arctic and Antarctic).

8

PRE- AND POST-CRUISE PROGRAMMES

Would you like to experience even more before or after your cruise? Then extend your cruise with our attractive pre- and post-cruise programmes (depending on the respective cruise) and look forward to unforgettable impressions. Please note that all pre- and post-cruise programmes are conducted in German.

9 If

10



If you combine selected consecutive cruises, you benefit from our attractive combination discount in the PLATINUM fare. See how much you can save in each case in the tables with the price examples from page 14 onwards.

INDIVIDUAL TRAVEL ARRANGEMENTS

To fulfil your personal wishes, our travel concierge is happy to offer you individual shore arrangements according to your preferences.

ALL-ROUND HOLIDAY BLISS: OUR INCLUDED SERVICES

When you set sail for fascinating expedition destinations with the HANSEATIC inspiration, you'll experience the best the world has to offer – and that's also thanks to the comprehensive range of services that we offer as standard on your expedition. The cruise price (cruise only) includes the following:

- > Expedition cruise in the booked category
- International gourmet cuisine full-board with early-bird breakfast, breakfast, bouillon, afternoon coffee/tea time, lunch and dinner (three restaurants to choose from in the evening with flexible dining hours)
- All landings and rides in the ship's own Zodiacs (use of the Zodiacs depends on the destination region and on official approval)
- Experienced experts from various disciplines accompany every cruise, give presentations and multimedia lectures, provide well-informed answers to questions about the cruising area and take part in the Zodiac landings/rides
- Use of the interactive Ocean Academy with individual knowledge formats
- Extensive sports programme: fitness area with ocean view, course programme, additional sports activities on shore depending on the destination (booking a personal training session is subject to a surcharge)
- Equipment for loan: one pair of binoculars and two sets of Nordic Walking poles in the cabin itself as well as warm parkas, rubber boots, snorkelling equipment
- German- and English-speaking ship and expedition management as well as Germanand English-speaking service crew
- OCEAN SPA with Finnish sauna with an ocean view, steam sauna, indoor and outdoor relaxation area (spa treatments and hairdresser at a surcharge)
- In every cabin: welcome champagne, mini bar restocked daily with a selection of soft drinks (additional selection of spirits in the Junior and

Grand Suites), coffee machine (tea on request), 24-hour cabin service

- Flat-screen television with extensive information and entertainment programme
- Personal email account (incl. your own email address on board), Internet (free of charge for one hour per guest per day; service depends on satellite positioning, especially in polar regions)
- Comprehensive information before the cruise for example, handbooks about the Arctic and Antarctic as well as expedition maps
- Information about harbours and destinations (where available) in the cabin
- Harbour and airport fees (the latter refers to charter flights)

CANCELLATION FEE INSURANCE EXCLU-SIVELY WITH PLATINUM AND GOLD FARES Cancellation fee insurance is already included in the cruise prices of the PLATINUM and GOLD fares. For further information, see page 20.

OUR CONDITIONS FOR CHILDREN AND YOUNG PEOPLE

In general, for safety reasons, cruises on the HANSEATIC inspiration are open only to passengers aged 6 and over. Special life jackets are available for children.

Children up to and including 11 years of age travel for free. Children from 12 up to and including 15 years of age pay € 105/USD 115.50/GBP 90.30 a night, or € 190/USD 209/GBP 163.40 a night if travelling to the Arctic or Antarctic*. On the Voyages for Young Explorers, children or young people from 12 up to and including 17 years of age pay € 270/USD 297/ GBP 232.20 per night – including a special on-board programme (www.hl-cruises.com/young-explorers). The age of the child on the date of departure is

PERFECT FOR YOUR TRAVEL PLANS - OUR THREE FARES

	PLATINUM Can be booked at any time						
		GOLD Limited					
			SILVER Only subject to availability				
SERVICES							
Suite/cabin and deck	Free choice of suite/cabin and deck	Hapag-Lloyd Cruises chooses suite/cabin and deck at the beginning of the cruise	Hapag-Lloyd Cruises chooses suite/cabin and deck at the beginning of the cruise				
Shore excursions	Shore excursions bookable after their publication	Shore excursions bookable after their publication	Shore excursions bookable 14 days after their publication				
Cancellation fee insurance	yes (20 % excess)	yes (20 % excess)	-				
Early booking discount	yes (depending on booking date)	yes (depending on booking date)	-				
	20 % must be paid up to 365 days prior to departure	20 % must be paid up to 365 days prior to departure	40 % must be paid up to 365 days prior to departure				
	25 % must be paid between the 364th and 181st day prior to departure	25 % must be paid between the 364th and 181st day prior to departure	45% must be paid between the 364th and 181st day prior to departure				
Deposit when booking	30 % must be paid from the 180th day prior to departure	30 % must be paid from the 180th day prior to departure	50 % must be paid from the 180th day prior to departure				
	Must be paid immediately within 30 days prior to departure	Must be paid immediately within 30 days prior to departure	Must be paid immediately within 30 days prior to departure				
Combination discount	yes (depending on offer)	-	-				
Discounts for children	yes	yes	yes				
Travel package to and from arrival and departure points	at a surcharge (depending on offer)	at a surcharge (depending on offer)	at a surcharge (depending on offer)				
Pre- and post-cruise programmes (conducted in German)	at a surcharge (depending on offer)	at a surcharge (depending on offer)	at a surcharge (depending on offer)				
Travel concierge	at a surcharge	at a surcharge	at a surcharge				
THE INCLUDED SERVICES ARE CONTAINED IN ALL FARES							

decisive in all instances. The cruise prices given apply to Categories 2 to 8 if a child is staying in the same cabin together with **a fully paying guest** and in Category 9 or 10 if a child is staying in the same

*Valid for cruises INS2601, INS2602 and INS2612.

suite with **two people paying the full price**. A Grand Suite (Category 10) can also be occupied by two children and two people paying the full price.

CABIN AND SUITE FACILITIES AT A GLANCE

Of course, you will enjoy conveniences such as a free mini bar or our 24-hour cabin service in all cabins and suites on board. You can also look forward to other privileges and features.

	OUTSIDE CABIN	PANORAMIC CABIN	FRENCH BALCONY CABIN*	BALCONY CABIN**	JUNIOR SUITE	GRAND SUITE
LIVING AREA						
Size in m² (ft²) - approx.	22 (237)	21 (226)	21/23 (226/248)	27 (291)	42 (452)	71 (764)
of which balcony/veranda in m² (ft²) – approx.	-	-	-	5 (54)	6 (65)	16 (172)
Veranda with space heaters	-	-	-	_	_	1
Separable beds	1	1	1	1	1	1
Separate living and sleeping areas	-	-	-	_	1	1
Separate dining area	-	-	-	-	1	1
Free mini bar with a selection of soft drinks	1	1	1	1	1	1
Free mini bar with a selection of spirits	-	-	-	_	1	1
BATHROOM						
Heated wall	1	1	1	1	1	1

(e.g. for towels and wet parkas)	1	\checkmark	1	1	1	1
Rain shower	1	✓	1	1	1	✓
Steam sauna in shower area	-	-	-	-	1	1
Bathroom with two sinks	-	_	-	-	1	✓
Free-standing bath	-	-	_	-	-	✓
Natural light in the bathroom	-	-	-	-	-	✓
Separate toilet	-	_	_	_	1	1

EXTRAS IN THE CABIN/SUITE

Binoculars	1	1	1	1	1	1
Nordic Walking poles	1	1	1	1	1	1
Coffee machine	1	1	1	1	1	✓

SERVICE PRIVILEGES

24-hour cabin service	1	1	1	1	1	1
Butler service	-	-	-	-	1	1
Fixed table reservation in the main restaurant, if desired	-	_	_	_	/ ***	1
Free use of Wi-Fi	-	_	_	-	_	1

* The French Balcony Cabins in Category 3 on Deck 6 are approximately 23 m² (248 ft²) in size, and those in Category 5 on Deck 7 approximately 21 m² (226 ft²).
 ** The Balcony Cabins at the stern have a slightly different floor plan.
 *** Fixed table reservations for the Junior Suite are only possible when booking the GOLD or PLATINUM fare.

8

YOUR HOME ON BOARD



APPROX. 22 M²/237 FT²

PANORAMIC CABIN

APPROX. 21 M²/226 FT²





FRENCH BALCONY CABIN

APPROX. 21/23 M² (226/248 FT²) **BALCONY CABIN** APPROX. 27 M²/291 FT² INCL. BALCONY 5 M²/54 FT²





- > Heated wall in bathroom (e.g. for towels and wet parkas)
- > Rain shower
- > Free mini bar (soft drinks)
- Coffee machine





- Separable beds
- > Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- > Extras in the cabin and service privileges (see table on the left)

9

YOUR HOME ON BOARD

JUNIOR SUITE



In one of the 14 Junior Suites, enjoy inspiring, spacious design and ultimate comfort – like a gentle ocean breeze.

Size approx. 42 m²/452 ft²,

including private balcony (approx. $6 \text{ m}^2/65 \text{ ft}^2$)

- Seperate dining area
- $\boldsymbol{\boldsymbol{\flat}}$ Sleeping area with panoramic view
- Separable beds
- **>** TV in living and sleeping areas
- > Bathroom with two sinks and rain shower
- Steam sauna in shower area
- Heated wall in bathroom
 (e.g. for towels and wet parkas)
- Separate toilet
- Free mini bar with a selection of spirits
- Coffee machine
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the suite and service privileges (see page 8)

GRAND SUITE



Each of the four Grand Suites will be a comfortable home port for you. They offer everything you require for a seriously stylish expedition.

Size approx. 71 m²/764 ft²,

- including private veranda (approx. $16\,m^2/172\,ft^2)$
- Veranda with space heaters
- Seperate dining area
- Sleeping area with panoramic view
- Separable beds
- TV in living and sleeping areas
- Daylight bathroom with two sinks, free-standing bath, rain shower and veranda access
- > Steam sauna in shower area
- Heated wall in bathroom
- (e.g. for towels and wet parkas)
- Separate toilet
- Free mini bar with a selection of spirits
- Coffee machine
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the suite and service privileges (see page 8)

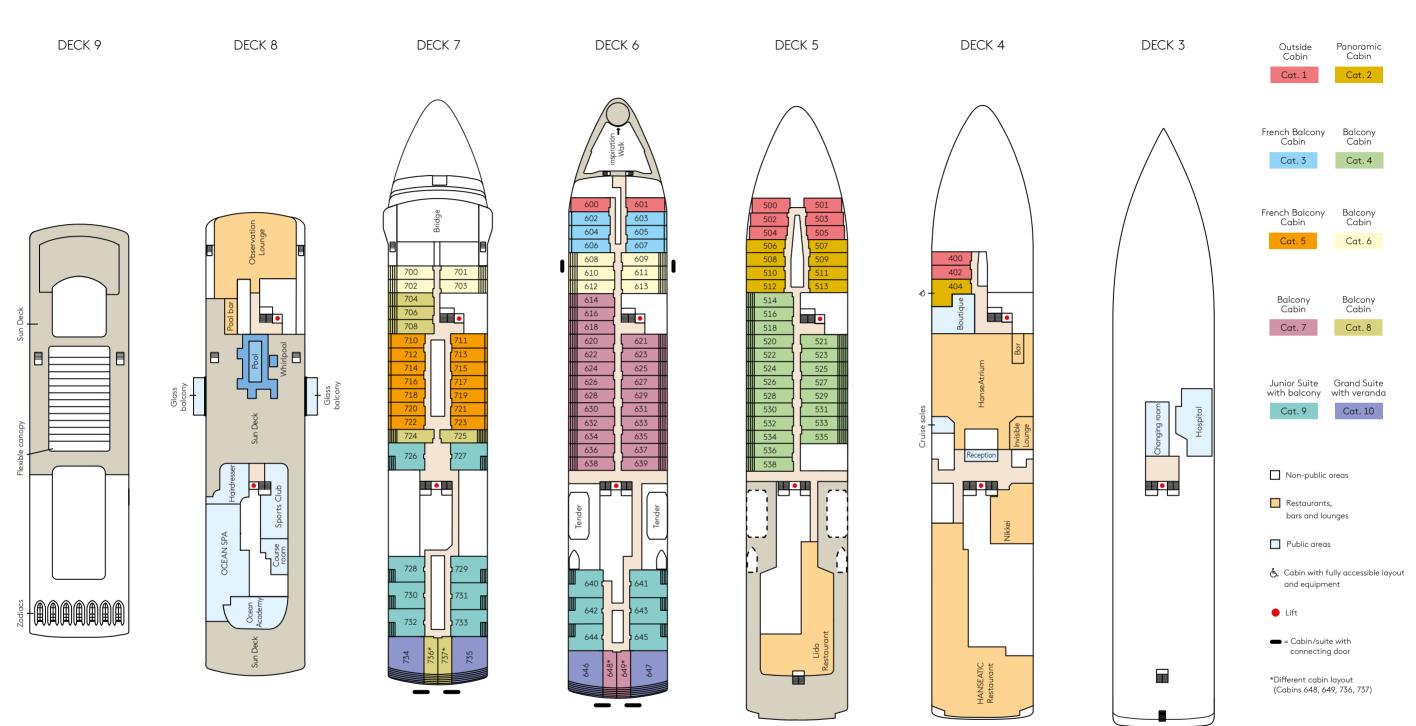








DECK PLAN



PRICE EXAMPLES IN EUROS (€), CATEGORY 1

HANSEATIC inspiration

CRUISE	PORT OF DEPARTURE -	DAYS	CRUISE DATES	PRICE PER PERSON €		SAVINGS PER	PERSON €		SPECIAL TRAVEL INFORMATION
NO.	PORT OF ARRIVAL		Cruise only	Cruise only, PLATINUM fare, Category 1 (double occupancy)	Early booking until	Discount	Combinati	on discount	Format/Special
INS2515	Halifax – Panama City	14	25 Oct - 8 Nov 2025	9,390	25 Oct 2024	-500	500	-	
INS2516	Panama City – Colon	11	8 Nov - 19 Nov 2025	7,790	8 Nov 2024	-400	500	-	
INS2517	Colon – Valparaiso	16	19 Nov-5 Dec 2025	11,290	19 Nov 2024	-600	-		
INS2518	Valparaiso – Ushuaia	15	5 Dec - 20 Dec 2025	11,690 incl. charter flight	5 Dec 2024	-600		900	
INS2600	Ushuaia – Ushuaia	20	20 Dec 2025 – 9 Jan 2026	19,990 incl. charter flights	20 Dec 2024	-700	1,500	-	Special offer for single travellers (only 25 % surcharge in Cat. 1-8) Voyage for Young Explorers
INS2601	Ushuaia – Ushuaia	20	9 Jan – 29 Jan 2026	19,990 incl. charter flights	9 Jan 2025	-700	-	-	Special offer for single travellers (only 25% surcharge in Cat. 1-8)
INS2602	Ushuaia – Puerto Montt	22	29 Jan – 20 Feb 2026	20,790 incl. charter flight	29 Jan 2025	-800	-	1,200	Special offer for single travellers (only 25% surcharge in Cat. 1-8)
INS2603	Puerto Montt – Tahiti	23	20 Feb – 15 Mar 2026	16,990	20 Feb 2025	-900	4.000	1,200	
INS2604	Tahiti - Noumea	18	15 Mar – 3 Apr 2026	14,690	15 Mar 2025	-700	1,000	-	
INS2605	Noumea – Fiji	18	3 Apr – 21 Apr 2026	15,290	3 Apr 2025	-700	1 500	-	
INS2606	Fiji – Keelung (Taipei)	26	21 Apr – 17 May 2026	20,090	21 Apr 2025	-1,000	1,500	4 000	
INS2607	Keelung (Taipei) – Otaru	19	17 May – 5 Jun 2026	15,190	17 May 2025	-700	-	1,200	
INS2608	Otaru – Otaru	16	5 Jun – 21 Jun 2026	13,490	5 Jun 2025	-600	-	1.000	
INS2609	Otaru – Seward	19	21 Jun – 9 Jul 2026	16,690	21 Jun 2025	-700		1,200	
INS2610	Seward – Vancouver	14	9 Jul – 23 Jul 2026	12,190	9 Jul 2025	-500	900	-	Voyage for Young Explorers
INS2611	Vancouver – Seward	14	23 Jul – 6 Aug 2026	12,190	23 Jul 2025	-500		-	
INS2612	Seward – Kangerlussuaq	29	6 Aug – 4 Sep 2026	27,490 incl. charter flight	6 Aug 2025	-1,000	1,800		
INS2613	Kangerlussuaq - Halifax	15	4 Sep - 19 Sep 2026	12,690 incl. charter flight	4 Sep 2025	-600	-1,000	1,000	
INS2614	Halifax – Milwaukee	18	19 Sep - 7 Oct 2026	14,090	19 Sep 2025	-700	,000	-	
INS2615	Milwaukee – Halifax	18	7 Oct - 25 Oct 2026	14,090	7 Oct 2025	-700	_	-	



PRICE EXAMPLES IN US DOLLARS (USD), CATEGORY 1

HANSEATIC inspiration

CRUISE	PORT OF DEPARTURE -	DAYS	CRUISE DATES	PRICE PER PERSON USD		SAVINGS PER P	ERSON USD		SPECIAL TRAVEL INFORMATION
NO.	PORT OF ARRIVAL		Cruise only	Cruise only, PLATINUM fare, Category 1 (double occupancy)	Early booking until	Discount	Combinatio	on discount	Format/Special
INS2515	Halifax - Panama City	14	25 Oct - 8 Nov 2025	10,329	25 Oct 2024	-550		-	
INS2516	Panama City – Colon	11	8 Nov - 19 Nov 2025	8,569	8 Nov 2024	-440	550	_	
IN\$2517	Colon – Valparaiso	16	19 Nov-5 Dec 2025	12,419	19 Nov 2024	-660	-		
IN\$2518	Valparaiso – Ushuaia	15	5 Dec - 20 Dec 2025	12,859 incl. charter flight	5 Dec 2024	-660		-990	
INS2600	Ushuaia – Ushuaia	20	20 Dec 2025 – 9 Jan 2026	21,989 incl. charter flights	20 Dec 2024	-770	-1,650	_	Special offer for single travellers (only 25% surcharge in Cat. 1-8) Voyage for Young Explorers
INS2601	Ushuaia – Ushuaia	20	9 Jan - 29 Jan 2026	21,989 incl. charter flights	9 Jan 2025	-770	-	-	Special offer for single travellers (only 25 % surcharge in Cat. 1-8)
INS2602	Ushuaia - Puerto Montt	22	29 Jan – 20 Feb 2026	22,869 incl. charter flight	29 Jan 2025	-880	-	-1,320	Special offer for single travellers (only 25 % surcharge in Cat.1-8)
INS2603	Puerto Montt – Tahiti	23	20 Feb – 15 Mar 2026	18,689	20 Feb 2025	-990	1 100	-1,320	
INS2604	Tahiti – Noumea	18	15 Mar – 3 Apr 2026	16,159	15 Mar 2025	-770	1,100	-	
INS2605	Noumea – Fiji	18	3 Apr – 21 Apr 2026	16,819	3 Apr 2025	-770	1 (50	-	
INS2606	Fiji – Keelung (Taipei)	26	21 Apr - 17 May 2026	22,099	21 Apr 2025	-1,100	1,650	1 700	
INS2607	Keelung (Taipei) – Otaru	19	17 May – 5 Jun 2026	16,709	17 May 2025	-770	-	-1,320	
INS2608	Otaru – Otaru	16	5 Jun – 21 Jun 2026	14,839	5 Jun 2025	-660	-	4 700	
INS2609	Otaru – Seward	19	21 Jun – 9 Jul 2026	18,359	21 Jun 2025	-770		-1,320	
INS2610	Seward – Vancouver	14	9 Jul – 23 Jul 2026	13,409	9 Jul 2025	-550	990	_	Voyage for Young Explorers
INS2611	Vancouver – Seward	14	23 Jul – 6 Aug 2026	13,409	23 Jul 2025	-550		-	
INS2612	Seward – Kangerlussuaq	29	6 Aug - 4 Sep 2026	30,239 incl. charter flight	6 Aug 2025	-1,100	-1,980		
INS2613	Kangerlussuaq - Halifax	15	4 Sep - 19 Sep 2026	13,959 incl. charter flight	4 Sep 2025	-660	1 100	-1,100	
INS2614	Halifax – Milwaukee	18	19 Sep - 7 Oct 2026	15,499	19 Sep 2025	-770	1,100	_	
INS2615	Milwaukee – Halifax	18	7 Oct - 25 Oct 2026	15,499	7 Oct 2025	-770	-	_	

Exchange rate: USD 1.10 = € 1.00



PRICE EXAMPLES IN POUNDS STERLING (GBP), CATEGORY 1

HANSEATIC inspiration

CRUISE	PORT OF DEPARTURE -	DAYS	CRUISE DATES	PRICE PER PERSON GBP Cruise only, PLATINUM fare,		SAVINGS PER PI	RSON GBP		SPECIAL TRAVEL INFORMATION
NO.	PORT OF ARRIVAL		Cruise only	Cruise only, PLATINUM fare, Category 1 (double occupancy)	Early booking until	Discount	Combinati	on discount	Format/Special
INS2515	Halifax - Panama City	14	25 Oct - 8 Nov 2025	8,075	25 Oct 2024	-430	470	-	
INS2516	Panama City - Colon	11	8 Nov - 19 Nov 2025	6,699	8 Nov 2024	-344	430	-	
INS2517	Colon – Valparaiso	16	19 Nov-5 Dec 2025	9,709	19 Nov 2024	-516	-		
INS2518	Valparaiso – Ushuaia	15	5 Dec - 20 Dec 2025	10,053 incl. charter flight	5 Dec 2024	-516		775	
INS2600	Ushuaia – Ushuaia	20	20 Dec 2025 – 9 Jan 2026	17,191 incl. charter flights	20 Dec 2024	-602	-1,290	-	Special offer for single travellers (only 25 % surcharge in Cat.1–8) Voyage for Young Explorers
INS2601	Ushuaia – Ushuaia	20	9 Jan - 29 Jan 2026	17,191 incl. charter flights	9 Jan 2025	-602	-	-	Special offer for single travellers (only 25% surcharge in Cat.1-8)
INS2602	Ushuaia - Puerto Montt	22	29 Jan – 20 Feb 2026	17,879 incl. charter flight	29 Jan 2025	-688	-	-1,030	Special offer for single travellers (only 25% surcharge in Cat.1-8)
INS2603	Puerto Montt – Tahiti	23	20 Feb – 15 Mar 2026	14,611	20 Feb 2025	-774		1,050	
INS2604	Tahiti – Noumea	18	15 Mar – 3 Apr 2026	12,633	15 Mar 2025	-602	860	-	
INS2605	Noumea – Fiji	18	3 Apr – 21 Apr 2026	13,149	3 Apr 2025	-602	-1,290	-	
INS2606	Fiji–Keelung (Taipei)	26	21 Apr – 17 May 2026	17,277	21 Apr 2025	-860	-1,290	1.070	
INS2607	Keelung (Taipei) – Otaru	19	17 May – 5 Jun 2026	13,063	17 May 2025	-602	-	-1,030	
INS2608	Otaru – Otaru	16	5 Jun – 21 Jun 2026	11,601	5 Jun 2025	-516	-	-1,030	
INS2609	Otaru - Seward	19	21 Jun – 9 Jul 2026	14,353	21 Jun 2025	-602	775	-1,050	
INS2610	Seward – Vancouver	14	9 Jul – 23 Jul 2026	10,483	9 Jul 2025	-430		-	Voyage for Young Explorers
INS2611	Vancouver – Seward	14	23 Jul – 6 Aug 2026	10,483	23 Jul 2025	-430		-	
INS2612	Seward – Kangerlussuaq	29	6 Aug - 4 Sep 2026	23,641 incl. charter flight	6 Aug 2025	-860	-1,550		
INS2613	Kangerlussuaq - Halifax	15	4 Sep - 19 Sep 2026	10,913 incl. charter flight	4 Sep 2025	-516	860	860	
INS2614	Halifax – Milwaukee	18	19 Sep - 7 Oct 2026	12,117	19 Sep 2025	-602		-	
INS2615	Milwaukee – Halifax	18	7 Oct - 25 Oct 2026	12,117	7 Oct 2025	-602	-	-	

Exchange rate: GBP 0.86 = € 1.00



GOOD TO KNOW

SHORE ACTIVITIES

Organised shore activities are not included in the cruise price and can be prebooked online at **www.hl-cruises.com/mybookings** or via your travel agency. Depending on the destination region, excursions may be organised with limited capacity. You will receive the binding programme including prices approximately three months prior to departure.

PAYMENT/TRAVEL DOCUMENTS

The cruise price must be paid by means of a direct transfer or credit card (MasterCard, Visa, American Express) to Hapaa-Llovd Cruises. Payment of the cruise price to an intermediary travel agency will not settle the payment obligation. Upon the conclusion of the contract - that is, upon receipt of the written booking confirmation – a deposit in accordance with clause 3.2 of the Terms and Conditions of Travel is to be paid. The passenger will receive a refund security certificate before paying the deposit (see clause 16 of the Terms and Conditions of Travel). The rest of the cruise price is due 30 days prior to departure. The total amount is payable immediately for cruises booked within 30 days of the departure date. Hapaq-Lloyd Cruises shall send the travel documents upon receipt of the final payment (at the earliest 30 days prior to the start of the cruise) and upon receipt of the complete passport data of all cruise passengers (manifest data).

CHANGES OF BOOKING

On request, a change of booking can be made up to 365 days prior to departure. Hapag-Lloyd Cruises will charge a processing fee of \in 300 (USD 330, GBP 260)* per person for a change of booking. A change of booking from the 364th day prior to the start of the cruise requires the passenger to cancel the booking in line with the provisions of clause 9 of the Terms and Conditions of Travel and to make a new booking.

CANCELLATION FEE INSURANCE INCLUDED

The cruise price of the PLATINUM and GOLD fares includes cancellation fee insurance from ERGO (ERGO Reiseversicherung AG) arranged as part of a Hapag-Lloyd Cruises group insurance contract. By booking a cruise, you automatically enter into this contract. Together with the booking form, you will receive an insurance certificate (insurance policy) detailing the terms and conditions of insurance and other information. If you need to make an insurance claim, you are obliged to immediately cancel the cruise with Hapag-Lloyd Cruises and report the claim to ERGO. You can find more details in your insurance certificate (insurance policy) at www.ergo-reiseversicherung.de/en. Please note that an excess of 20 % of the refundable loss applies.

EMBARKATION/DISEMBARKATION

You will receive the final embarkation and disembarkation times with your travel documents. Please allow sufficient time for individual arrival and departure. We recommend that you arrive at the pier at least two hours before the ship is due to depart. As a rule, departure from the pier can be scheduled at the earliest 90 minutes after the arrival of the ship and once official approval has been granted. In most posts, you can conveniently drop off your luggage directly at the cruise terminal before embarkation. You can find all the details online at **www.hl-cruises.com/ embarkation-and-disembarkation-times**. Please be aware that regulations vary from port to port and there may sometimes be unexpected delays.

HAPAG-LLOYD CRUISES CHARTER FLIGHTS

You will receive detailed information, such as the airport of departure and arrival and the flight times, as soon as the operating airline has fully confirmed this information with us.

DATA PROTECTION AND GENERAL LEGAL NOTICE

(applies to charter flights included in the cruise-only price) All airlines are required by law to provide each passenger's flight and reservation details to the relevant immigration and customs authorities. The data is used exclusively for security purposes. Hapaq-Lloyd Cruises reserves the right to pass on to the customer any changes made by the operating airline even after conclusion of the contract - such as the cancellation of routes, changes to departure or arrival points, connecting flights, days of travel and prices in all classes and/or changes to the baggage allowance. The surcharges for First Class, Business Class and Premium Economy Class or for individual flight bookings are subject to availability; the bookings are subject to special cancellation and rebooking conditions. We would also like to point out that changes to aircraft, seats and/ or flight times may be made by the airlines, even at very short notice after the travel documents have been issued. We will of course notify you immediately.

PRICE DATE

All prices for services advertised in this catalogue are as of April 2024. Subject to change.

Please also refer to our Terms and Conditions of Travel at www.hl-cruises.com/service/cruise-information

*The currency in which the travel price has been or is to be paid is authoritative.



VACCINATION, IMMIGRATION AND VISA REQUIREMENTS

The information on the applicable vaccination, immigration and visa requirements was correct on the date of printing (subject to change). These notices and requirements only apply to citizens of Germany, Austria and Switzerland. Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency. As some of the necessary visas have a limited period of validity and as visa requirements can change, please wait until you receive the cruise information approximately three months prior to departure before applying for a visa.

GENERAL INFORMATION ON VACCINATION REQUIREMENTS

- The passenger should research infection prevention, vaccine protection and other prophylactic measures in advance; if necessary, the passenger should seek medical advice on the risks of thrombosis and other health problems, as well as vaccine intolerance. For general information, please refer to the public health authorities, doctors experienced in travel medicine, tropical disease specialists, information services specialising in travel medicine or the Federal Centre for Health Education.
- In all cases, passengers should have their immunisation protection against tetanus, diphtheria and polio tested and, if necessary, boosted. Please consult your doctor prior to departure for further recommended vaccines (e.g. hepatitis A, malaria and tick-borne encephalitis).
- A vellow fever vaccination must be performed at least ten days before entering the country in which a yellow fever vaccination is mandatory and has to be recorded on the vaccination certificate. Otherwise entry will be refused. In this context, please take note of the information provided on the right to find out for which cruises/countries a yellow fever vaccination is mandatory. Despite the most recent statement from the World Health Organization (WHO) that a single vaccination is sufficient for lifelong protection from yellow fever, this is contrary to the requirements of the respective countries. which still require a booster every ten years. National legislation is binding in these instances and legally supersedes the recommendations of the WHO. If you do not have an effective yellow fever vaccination and evidence of the latter, embarkation on the ship will not be possible. We refer to clause 4 of our Terms and Conditions of Travel. Under certain circumstances, a written confirmation of vaccine intolerance may be sufficient. However, we cannot guarantee that the latter will be accepted by the respective local authorities in every individual case. If you have spent time in an area with a yellow fever epidemic before your cruise, we urgently advise you to carry proof of your yellow fever vaccination on your person and to show it if required by the authorities on board.
- There are enhanced vaccination requirements in the South Seas region and compliance with them is a prerequisite for entry. Vaccination against measles in particular is increasingly vital. Please check the current vaccination requirements and your vaccination record before you travel. There should be at least four weeks between the first and second measles vaccinations. The second vaccination must be administered at least 15 days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. This does not apply to children under six months of age, pregnant women or individuals for whom the measles vaccination is contraindicated and who can demonstrate this with a medical certificate.

GENERAL INFORMATION ON IMMIGRATION AND VISA REQUIREMENTS

- In general, unless indicated otherwise, passengers require a valid passport or children's passport which must have an expiry date more than six months after the end of the cruise.
- Your passport must contain two free opposing pages per country in order for you to enter and leave certain countries (especially outside of Western Europe). Therefore, please check in advance whether your passport meets the requirements for the cruise you have booked.
- Special entry requirements apply for minors in many countries, especially if they are not travelling with their parents (and instead with their grandparents, for example) or are travelling with only one parent. A written declaration of consent from the parents and/or an international birth certificate may be required, for example. These documents must be written and certified at least in English, but often also in the language of the respective country of travel. Please inform yourself in advance at the relevant embassies.
- Any immigration or visa fees accrued are not covered by the cruise price.
- Please enquire with your travel agency as to the current entry requirements in place at your cruise destinations. Your travel agency will be happy to assist you in procuring any necessary visas.

NOTICE 1

You will require an entry permit, which must be applied for before travelling and is issued in the form of an electronic visa (ETA). You will be required to pay for this permit. You can find more information online, or contact your travel agency.

NOTICE 2

Everyone travelling to the USA who does not require a visa under the Visa Waiver Program must register online with the US Department of Homeland Security at least 72 hours before their arrival and apply for electronic travel authorisation. A processing fee is charged for the application. You can find more information online at esta.cbp.dhs.gov/esta and from your travel agency. In addition to your electronic travel authorisation, you will require a passport with a chip containing biometric data for visa-free entry into the USA. Passengers with non-machine-readable passports, such as temporary replacement passports, do not qualify for visa-free entry into the USA. All such travellers require a visa. These regulations also affect children (from birth). Every child requires their own European passport. A child cannot enter the country with a children's passport or ID card or using a parent's passport. Upon entering the country, photographs and fingerprints will be taken from each quest. Passengers who have visited Iran, Iraq, North Korea, Sudan, Syria, Libya, Yemen or Somalia after 1 March 2011 do not qualify for visa-free entry and need a regular visa to enter the USA. Even passengers who have visited Cuba in the past can currently no longer enter the USA with ESTA, but must apply for a visa. Unfortunately, there is conflicting information as to whether this visa requirement only applies to people who visited Cuba on or after 12 January 2021 or whether it pertains to all travellers entering Cuba. Please contact the US diplomatic mission responsible for you in good time before your cruise.

NOTICE 3

Cruises to the Antarctic take you into a region faraway from civilisation, which means there is no medical care network there. Therefore, they are subject to an internal authorisation process, for which all guests must have their doctor fill in a medical questionnaire and return it to Hapag-Lloyd Cruises. Please note that this is only possible online at **www.hl-cruises.com/questionnaire**



CRUISE NO.	MANDATORY VACCINATIONS	IMMIGRATION AND VISA REQUIREMENTS FOR CITIZENS OF GERMANY, AUSTRIA AND SWITZERLAND*
INS2515	None	Notice 1 (Canada), Notice 2 (USA)
INS2516	None	None
INS2517	None	None
INS2518	None	None
INS2600	None	Notice 3
INS2601	None	Notice 3
INS2602	None	Notice 3
INS2603	None	None
INS2604	None	None
INS2605	None	None
INS2606	Yellow fever (Kiribati)	None
INS2607	None	None
INS2608	None	None
INS2609	None	Notice 2 (USA)
INS2610	None	Notice 2 (USA)
INS2611	None	Notice 1 (Canada), Notice 2 (USA)
INS2612	None	Notice 2 (USA)
INS2613	None	None
INS2614	None	Notice 1 (Canada), Notice 2 (USA)
INS2615	None	Notice 2 (USA)

*Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency.

OUR SERVICES FROM A TO Z

AIR CONDITIONING

The cabins, suites and public areas are equipped with state-ofthe-art air-conditioning systems. In extremely hot regions, you may find the cabins to be warmer than desired.

BATHROBES/SLIPPERS

A bathrobe, slippers and bamboo flip-flops are provided in the cabin/suite for each guest.

BEDS

All cabins and suites have a double bed that we can also separate to make two single beds (90 × 200 cm/2.95 × 6.56 ft) should you desire. Please inform us of your preference in good time prior to departure. The lying surface ranges from approximately $100 \times 210 \text{ cm}/3.28 \times 6.88$ ft (Grand Suite) to $100 \times 200 \text{ cm}/3.28 \times 6.56$ ft (Junior Suite) or 90 × 200 cm/2.95 × 6.56 ft (Outside Cabin, Panoramic Cabin, French Balcony Cabin and Balcony Cabin). All Junior Suites and Grand Suites also have a sofa bed (90 × 200 cm/2.95 × 6.56 ft).

BOUTIQUE

The boutique stocks a selected range of exclusive ladies' and men's fashion, health and beauty products, small gift items as well as souvenirs.

BRIDGE

Due to its exceptional importance as the control centre for nautical and technical processes, the bridge is a highly sensitive area. For this reason and in accordance with international regulations, it is not open to the public. However, we would like to give you the opportunity to visit the bridge unless prevented by nautical interests or the local regulations of the coastal regions we are passing.

CABIN SERVICE

A wide range of breakfast options and a selection of meals are available from the 24-hour cabin service. If you would like to enjoy a cup of coffee, you'll find a coffee machine in your cabin/suite. Those who prefer tea will be offered a suitable alternative.

CABINS WITH CONNECTING DOORS

On Decks 6 and 7, there are Balcony Cabins with a connecting door to the neighbouring cabin/suite (608/610, 609/611, 646/648, 647/649, 734/736 and 735/737).

COMMUNICATION ON BOARD (INTERNET, EMAIL, TELEPHONE)

Your personal mobile device will give you direct Internet access in your cabin/suite and throughout the ship. If necessary, you are welcome to borrow a tablet from Reception at no charge (limited availability, advance reservation not possible). Internet usage is free of charge for one hour per guest per day. We will set you up with a free personal email account for the duration of your cruise and you can also access this on your personal mobile device or the loaned tablet. Your personal email address can be found on your booking confirmation.

"Landline" telephone calls from your cabin/suite are made via a satellite connection if satellite reception is available. Please note that the caller always incurs charges as soon as a telephone/fax number is dialled via satellite. This also applies if you dial the ship number from land. You can still make mobile telephone calls at sea even in areas where your mobile network provider can generally no longer provide network access (outside of the twelve-mile zone or normally from just two miles in the EU). The charges depend on your mobile telephone contract and Hapag-Lloyd Cruises has no influence over this. If you want to find out the costs before your cruise, please ask your mobile network provider.

In general: Internet, email and telephone connectivity depends on satellites and cannot always be guaranteed due to the weather and the ship's position, in particular in extremely northerly and southerly cruising areas. In extreme regions, such as the Arctic and Antarctica, the Internet, email and telephone service may not be available on a daily basis due to satellite positioning.

DRESS CODE

On an expedition cruise, everything revolves around experiencing the natural world and there is a casual and relaxed atmosphere of exploration. Enjoy it as you wish, but in the interests of all guests, please do not wear swimwear in the restaurants, bars and lounges. The general rule for dinner in the evening is smart casual, which means that jackets and long trousers are preferable in the HANSEATIC Restaurant and speciality restaurant. We recommend casual clothing for the Lido Restaurant in the evening. Jackets and ties are recommended for the welcome evening and farewell evening, but are not compulsory.

b) Ashore

When you go ashore, you should wear comfortable and practical clothes to suit the particular cruising area. Sturdy, flat shoes are essential – both for on board the ship and when you are ashore. In order to protect yourself from spray when on board the Zodiac, please take waterproof trousers or overtrousers without Velcro if possible with you (especially for expeditions in the polar regions, we recommend avoiding clothing with Velcro to ensure that flora and fauna are not carried into regions where they are not indigenous). A protective waterproof bag is useful for your smartphone/camera equipment. For routes in warm waters, please remember to bring enclosed, sturdy beach shoes or waterproof trekking sandals that allow you to walk well and safely. These are also essential for the Zodiacs.

DRONES

The private use of drones is not permitted on board. This applies during the cruise and during lay times in port as well as at landing points in remote regions. In polar regions like the Arctic and Antarctic, Hapag-Lloyd Cruises places great value on respecting international agreements to protect sensitive natural environments and the animal kingdom in particular. The private use of drones is therefore also strictly prohibited ashore in these regions. In other regions of the world, approval for the use of drones ashore must be explicitly granted by the relevant authorities. These applications must be made by the passengers individually and without any intervention by Hapaq-Lloyd Cruises. As well as a drone licence, which users must acquire in their country of origin, the relevant approval must be available for presentation at all times. Please take these instructions seriously, since passengers who are in breach of these regulations and licensing requirements will be liable to prosecution.



EXPEDITION EQUIPMENT

If required for the cruising area and shore excursion, unlined rubber boots will be available for loan on board in sizes 33 to 50 (US sizes approx. 2 to 15; UK sizes approx. 2 to 14). On expeditions in extremely cold regions like the Arctic and Antarctic, we will provide a warm parka on loan for the duration of the cruise in sizes XS to XXXL. You can also borrow snorkelling equipment, stand-up paddle boards, fishing rods, snowshoes and kayaks (the latter are subject to a charge) on board, and each cabin/suite has two sets of Nordic Walking poles and a pair of binoculars.

EXPERTS/PRESENTATIONS

Every cruise is accompanied by experts who will be happy to answer your questions on the cruising area. They will share their in-depth knowledge of your destinations in fascinating talks, images and presentations, discussions and personal conversations. Our experts will also accompany you on Zodiac landings and included walks and hikes. Talks will be held live in the HanseAtrium (Deck 4). The live broadcast and recordings can be viewed in every cabin/suite.

FOOD ALLERGIES

We are happy to cater to food allergies where possible and subject to availability. Please inform us of your requests when making your booking.

GENERAL

For all cruises referred to, the Terms and Conditions of Travel of Hapag-Lloyd Cruises, a TUI Cruises GmbH company, apply. All information was correct at the time of printing, replaces all previous publications and may be subject to alterations. The booking confirmation is definitive. Please also note: you can view the EU regulations concerning the rights of passengers travelling by sea on our website at www.hl-cruises.com/ service/cruise-information

GUESTS WITH LIMITED MOBILITY

On the whole, cruises with the HANSEATIC inspiration are not suitable for guests with limited mobility. Please note that a large number of our planned Zodiac landings and shore activities require a high level of physical fitness; depending on the conditions, we can only guarantee participation for guests with no mobility restrictions. The HANSEATIC inspiration has one cabin with fully accessible layout and equipment (cabin 404). We nevertheless highly recommend that you travel together with a responsible companion because, due to special procedures on board a ship, continuous attendance is not possible. Certain groups of people can only be accommodated if they are accompanied.

Please bring your own standard-size wheelchair or any other medical equipment with you if you are dependent upon it. Unfortunately, electric wheelchairs and guide dogs cannot be brought on board. Please note that participating in shore activities and riding in the Zodiacs (subject to weather conditions) may not be possible for quests with physical limitations. We reserve the right to restrict participation in group activities to auests who can manage the entire activity without problem and without external assistance. Unfortunately, guests who are dependent on a wheelchair cannot travel in the Zodiacs. Whether or not guests can go ashore by tender boat (when the ship is at anchor) is also dependent on the weather and cannot always be guaranteed. To ensure that you experience a relaxing cruise where everything goes smoothly, before booking please provide us with details of your physical impairment and enquire as to whether we can meet your individual needs.

OUR SERVICES FROM A TO Z

ITINERARY CHANGES

Despite the most careful planning, the itinerary may have to be changed for technical reasons or due to unforeseeable events beyond our control. These include official authorisation and the local weather and ice conditions. Any changes made will be in the interests of your safety. Adherence to the itinerary and landings with the Zodiacs may be difficult or impossible due to weather and ice conditions. In such cases, the ship management will always strive to offer the best possible alternative.

LAUNDRY, DRY CLEANING AND IRONING SERVICE

There is a laundry, dry cleaning and ironing service on board (subject to a charge).

LIBRARY

Bestsellers, novels, non-fiction, travel literature and exciting crime thrillers can be found in our library (Deck 8).

LIFT

The various decks are connected by two lifts. Deck 9 and the marina are only accessible via stairs.

MEANS OF PAYMENT

The on-board currency is the euro. An account will be set up for you so that you can make cashless payments during the cruise. You can find out your current account balance at any time using the infotainment system in your cabin/suite. You can then settle the entire account at Reception at the end of your cruise. We accept German EC/Maestro cards and the following credit cards: MasterCard, American Express and Visa. You can also pay in cash. Please note that, in general, foreign currencies cannot be changed on board.

MEDICAL SERVICES

The HANSEATIC inspiration has a modern, well-equipped ship's hospital (Deck 3) under the supervision of an experienced ship's doctor. Guests who are being treated for any medical condition should contact the ship's doctor directly after embarkation. It is important to bring any medication required on board with you (in a quantity that is sufficient for the entire duration of the cruise). Treatment for seasickness is subject to a charge if you make use of our medical services. We offer thrombosis prevention medication on board if required (subject to a charge).

The treatment on the ship is a treatment which is equivalent to a visit to a doctor abroad (flag state Malta). We therefore recommend that you take out private international health insurance. Payment will be through your on-board account. Hapag-Lloyd Cruises cannot accept liability for the reimbursement of the full amount of the treatments from your respective personal health insurance.

Extensive medical treatment on board is only possible to a limited extent. For example, the on-board hospital is not specially equipped for the care of babies and small children. In addition, the on-board pharmacy is equipped with a range of products for general illnesses and for initial/emergency treatment. In a medical emergency, the patient will be debarked and transferred to a nearby hospital ashore. The associated costs must be borne by the patient. Guests who are being treated for any medical condition should carry their medical records with them.

MINI BAR

Soft drinks are available free of charge from the mini bar in your cabin/suite and are restocked daily. In the Junior Suites and Grand Suites, you can also enjoy a selection of fine spirits free of charge.



NEWS/NEWSPAPERS

Depending on the satellite reception, you will receive a small printed newspaper each day with the most important news from around the world. Via the infotainment system, you can load various international daily newspapers and magazines onto your mobile device (service subject to charge, also dependent on satellite reception).

PHOTOGRAPHER/VIDEOGRAPHER

It's easy to take unforgettable moments home with you: we have a professional photographer and a videographer on board to capture your cruise in pictures and videos. Simply visit the photography and film service (Deck 4), where you will also find various services and products for your own pictures and videos (subject to a charge).

POST

The Reception staff will post your postcards and letters from most ports where this facility is available. Your on-board account will be debited with the appropriate charges.

RESTAURANT

Where would you like to eat and where would you like to sit? It's quite simple: from the morning to the evening, you are free to choose where you wish to enjoy relaxed and spontaneous dining. You only need to reserve a table for the speciality restaurant (only open in the evening). Please make a reservation on board, where the maitre will be happy to help. Guests in the Junior Suites and Grand Suites have the option to reserve their table in the HANSEATIC Restaurant on board.

Notice for guests travelling alone: we invite you to join us for a single travellers' meet-up before dinner on the first evening of the cruise. We will arrange a casual meeting and dinner group every evening for anyone who wishes to come along.

SAFE

All cabins/suites have a private safe.

SHORE ACTIVITIES

a) Organised shore activities ...

... are planned with care. Around three months prior to departure, you will receive country information including all shore activities and a booking form. Payment will be through your on-board account. Our experienced tour guide will be happy to help you plan your shore activities when on board the ship and to make individual arrangements.

b) Zodiac landings ...

... and related excursions are included in the cruise price. In general, shore excursions are dependent on the local conditions. The captain has the final say in all decisions relating to the running of the cruise. The safety of the ship and the passengers always takes top priority. Please follow the instructions of the ship's crew on all visits ashore.

SMOKING

In indoor areas, smoking is only permitted in the InvisibleLounge (Deck 4). There is a designated outdoor smoking area on the port side near the pool. Smoking is also permitted on the private balcony/veranda of your cabin/suite. Please use the ashtray provided. Please do not smoke pipes, cigarillos or cigars anywhere other than in the InvisibleLounge.

SPA AND WELLNESS

The OCEAN SPA (Deck 8) is a light-filled wellness area including outdoor space with a Finnish sauna with an ocean view, steam sauna, relaxation area, ice fountain and hydrotherapy showers. We offer professional partial and full-body massages, spa treatments, classic cosmetic treatments, hairdresser as well as manicures and pedicures (subject to surcharges). Reservations can only be made on board.

STABILISERS

The HANSEATIC inspiration is equipped with a state-of-the-art stabiliser system that can be extended in a side swell to weaken the rolling movements of the ship in rough seas.

TELEVISION AND FILM PROGRAMME

You will receive the channels available in the region where the ship is currently located via satellite. The infotainment system offers a selection of documentaries and feature films with direct access for you to watch in your cabin/suite. In extreme regions, such asthe Arctic and Antarctica, television reception may not be available on a daily basis due to satellite positioning.

TENDER AND ZODIAC SERVICE

In ports where the ship is not docked at the pier, but is at anchor, you will go ashore on the ship's own tender boats or the motorised inflatables (Zodiacs). In some ports, official regulations require us to use external tender boats.

TIMES

All times stated in the catalogue are local times. Arrival and departure times may change depending on the weather or for unforeseeable reasons.

TIPS

All tips on board are included in the price of the cruise. Acknowledgement of particularly good service is at the discretion of each guest. If you would like to leave something for the entire crew, please make your donation to the crew kitty at Reception.

VOLTAGE

In your cabin/suite, you will find outlets for $220-230 \vee (50-60 \text{ Hz})$ alternating current as well as outlets for $110-120 \vee (60 \text{ Hz})$ devices. In general, we would recommend that you bring a travel adapter for different outlets with you. For safety reasons, the use of electric kettles, hair straighteners and irons in the cabins/suites is not permitted.



Enjoy the only cruise fleet in the world with a 5-star rating according to Insight Guides 2024.

Be inspired at www.hl-cruises.com, Facebook and Instagram.

Book now on our website, via email service@hl-cruises.com and by phone +49 40 30703070 or at your travel agency. Hapag-Lloyd Cruises, a TUI Cruises GmbH company, Heidenkampsweg 58, 20097 Hamburg, Germany. Free phone: Belgium 0800 79421 · Netherlands 08000 220459 · United Kingdom 08000 513829 · USA 877 4457447

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